

GENERAL INFORMATION

Casino facilities

The Reef Hotel Casino offers a wide range of facilities so you can play, stay and dine.

Club Privé is an exclusive gaming room. Entry is by invitation only. If you would like details please contact V.I.P. Services on the Casino upper level or any of our friendly gaming staff.

The Diamond Room, our newly launched Electronic Gaming Room situated on Level 2 of the casino, provides exclusive access to eligible members and their guests in search of a rewarding gaming experience. If you would like details please contact our Guest Services staff at the casino entrance or any of our friendly gaming machine staff.

The Casino has a selection of bars serving light snacks and an exciting range of cocktails, wines, and beers. The complex also offers a wide range of restaurants, and entertainment venues.

Our Guest Services staff at the Casino Lobby can assist you with details of all these services as well as local events and a wide range of activities to do.



A range of quality Casino merchandise is also for sale at the Guest Services Desk.

We look forward to seeing you!



Drop in for some fun, food & entertainment

The Reef Hotel Casino supports responsible gambling.
Need help? Call the Gambling Help Line on 1800 858 858.



THE REEF
HOTEL CASINO



How to find us

The Reef Hotel Casino is conveniently and centrally located in the heart of Cairns. We are close to a wide range of shopping outlets, high quality accommodation establishments and to the departure points for cruises to The Great Barrier Reef.

When we're open

The Casino is open Sunday to Thursday from 9am to 3am and on Friday and Saturday from 9am to 5am. The Casino is closed on Good Friday and Christmas Day and is closed until 1pm on ANZAC Day, 25th April.

Dress standards

Neat, clean attire and suitable footwear must be worn at all times. Further information regarding our dress standards is on display at the main Casino entry. Management reserves the right to refuse entry to any person it deems unsuitably attired.

Age requirements

Entry to the Casino is restricted to persons 18 years of age and over.

Cheque cashing and automatic teller machines

Cheque cashing facilities are available to approved applicants. In addition cash may be obtained from automatic teller machines located in the foyer.

Tipping

Gaming staff are not permitted to accept tips.

Gaming chips

All chips can be purchased at the cash desk or gaming tables and may only be cashed in at the cash desk.

Cash change

When purchasing chips at the tables please remember to place your money on the table and not into the dealer's hand.

Gaming machines

Gaming machines are an exciting form of gaming, which are great fun and very easy to play. The Reef Casino offers a large selection of gaming machines for you to choose from. To add to your excitement, our gaming machines give you a choice of denominations and a large range of progressive jackpots. For any further information please contact our friendly gaming machine staff who are available at all times to assist you.

At the tables

The number one rule is to ask any of our helpful gaming staff questions about the games if you are not sure how they are played.

Bets are made using gaming chips purchased at the gaming tables or cash desk. Cash chips may also be used at other tables or to pay for Keno tickets. Their value is clearly printed on each face and they are known as 'cash chips'.

Please note that not all of our games operate all of the time. If the game you wish to play is not in operation, please feel free to ask our gaming staff when it will commence.



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