



## **TEAM LEADER FOOD AND BEVERAGE**

Assist the Supervisor ensuring guest expectations are consistently monitored and exceeded through the review of product, standards, training and team development.

- Present a professional image that reflects the nature and style of the outlet at all times.
- Able to communicate, motivate and build an effective team to achieve a high standard.
- Proficient in numeracy, verbal and written communication skills.
- Knowledge of point of sale systems and extensive knowledge of RSA, RSG, OH&S, food safety, hygiene and tobacco laws.
- While on bar shift, ensure the correct timing of breaks, and assist Supervisor where necessary to handle change from main change float.
- Ensure that efficient, friendly and professional beverage service is provided to all Guests, providing clear directions to staff in your direct report.
- Implement Workplace Health and Safety policies and procedures as per current standards.
- Be flexible where necessary on roster to assist in the control of the department.
- Ensure cocktails are made and presented as per outlet standard.
- Ensure cleaning roster is completed and filed and breakage and waste are recorded and processed.
- Ensure all staff are advised of promotional events and provide specific and regular feedback.
- Attend training programs and meeting as directed to improve skills and knowledge.
- Follow and enforce the expectations and guidelines outlined in the Hotel Staff handbook and department handbook.

**All Food and Beverage applicants are required to possess a current Queensland Responsible Service of Alcohol Certificate. (Office of Liquor and Gaming Regulation approved)**

### **Employment includes:**

Fantastic remuneration and benefits on offer:

Fully equipped staff canteen. In house training and career development.

Staff amenities including shower facilities, lockers, staff lounge.

Accommodation, food & beverage discounts for you, family and friends (dependant on tenure).

Clean safe multicultural, people friendly environment.