

“One Complex, One Team, One Success”

The Reef Hotel Casino

Merchant Café Attendant

The Reef Hotel Casino is the pre-eminent centre for gaming, entertainment, Food and accommodation in Cairns employing approximately 500 employees.

As an **Attendant**, you will be self motivated and able to work effectively as part of a productive team. Competently demonstrate a commitment to total customer satisfaction through provision of professional drinks and table service. Excellent personal presentation.

The **Cafe Attendant** will prepare and serve drinks to customers, take care of customers' orders in the restaurant and dining spaces – they clean and clear benches and tables, set tables with coasters, salt, pepper and sugar etc.. and restock fridges.

Criteria

- ✓ Previous experience in a café preferred.
- ✓ Excellent communication skills and competence in relating to guests.
- ✓ Proven accurate cashiering and reconciliation experience.
- ✓ Knowledge of Micros or similar point of sale.
- ✓ Sound knowledge of OH&S, food safety, hygiene.
- ✓ Multilingual skill an advantage.
- ✓ The ability to accommodate flexibility with shifts a must.
- ✓ Ability to prioritise and complete allocated tasks.
- ✓ Self motivated and willing to further development.
- ✓ Works well under pressure.

All Food and Beverage applicants are required to possess a current Queensland Responsible Service of Alcohol Attainment Certificate.

If you enjoy working within a diverse and dynamic environment, understand the concept of combining quality customer service with excellent work ethics, we invite you to apply.

Employment includes

A competitive salary and a clean safe multicultural, people friendly environment.

Staff benefits include: Company uniform. In house training for career development. Amenities including shower facilities and staff canteen.

Accommodation, food & beverage discounts for you, your family and friends .

The Reef Hotel Casino is an equal opportunities employer and positively encourages applications from suitably qualified and eligible candidates regardless of gender, race, physical ability, age, sexual orientation, religion or belief and family responsibilities.

The Reef Hotel Casino does not accept unsolicited resumes from recruitment agencies or search firms.



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