

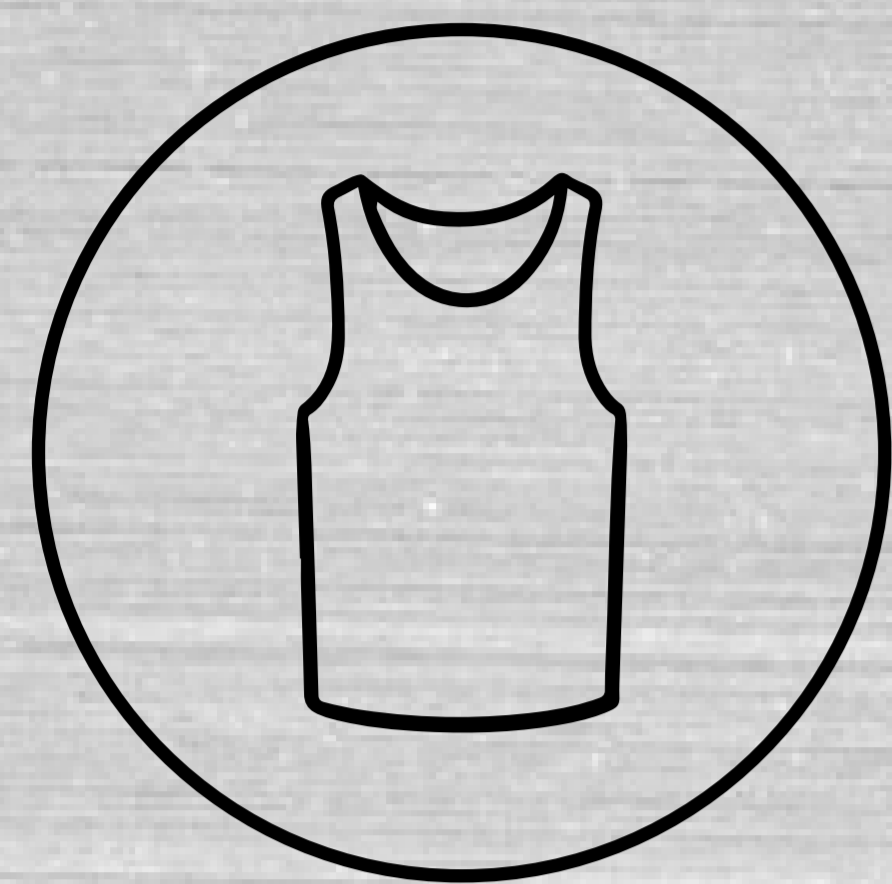
# IMPORTANT NOTICE TO CASINO PATRONS

Management reserves the right to refuse entry and/or withdraw permission to remain for any reason and/or remove persons from the premises.

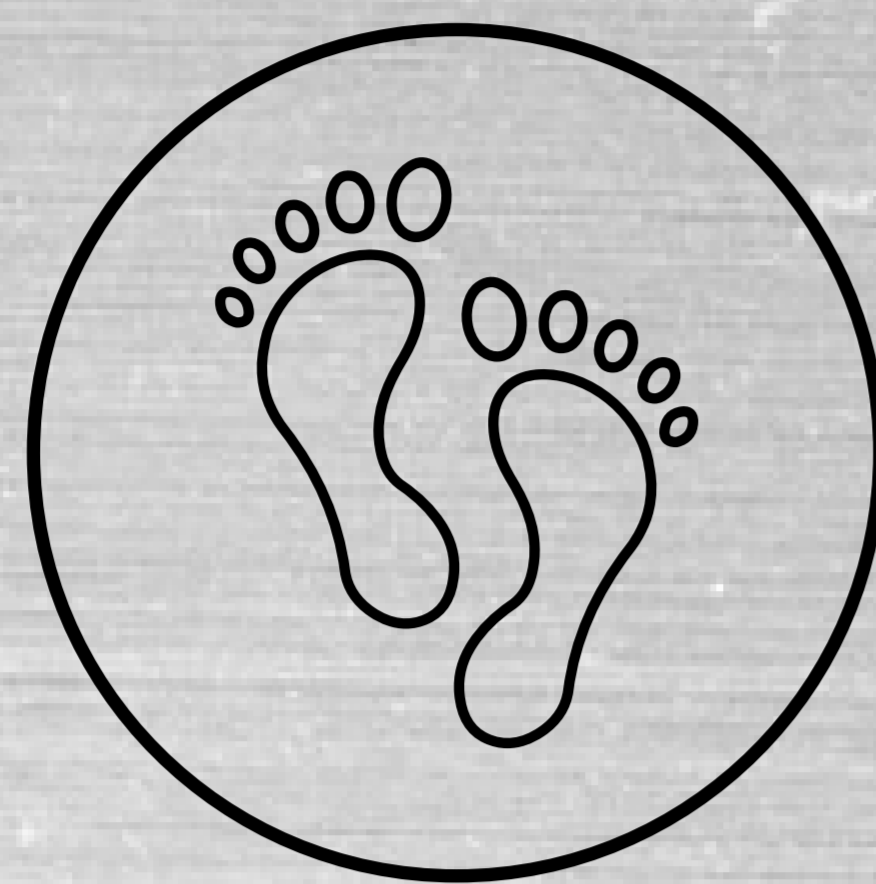
**Must be 18+ | 必须是18岁以上 | 18才未満の方はお断り致します。**  
**Minors and excluded persons are prohibited from entering.**

## DRESS STANDARDS

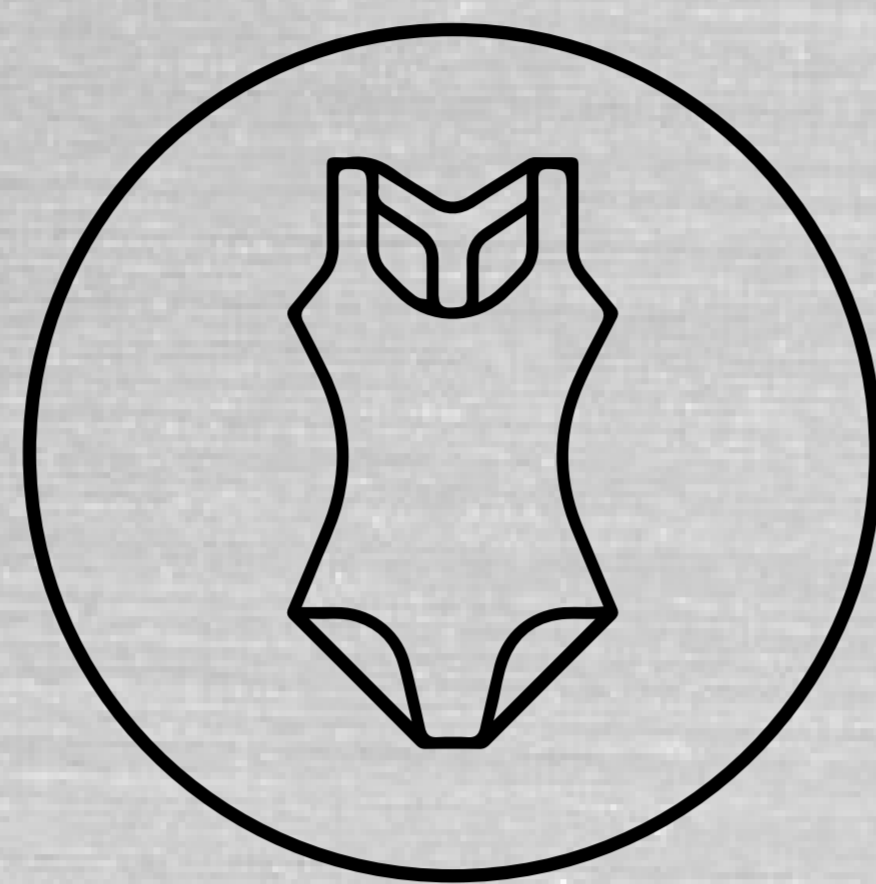
Dress standards apply and management reserves the right to refuse entry to any person at any time.



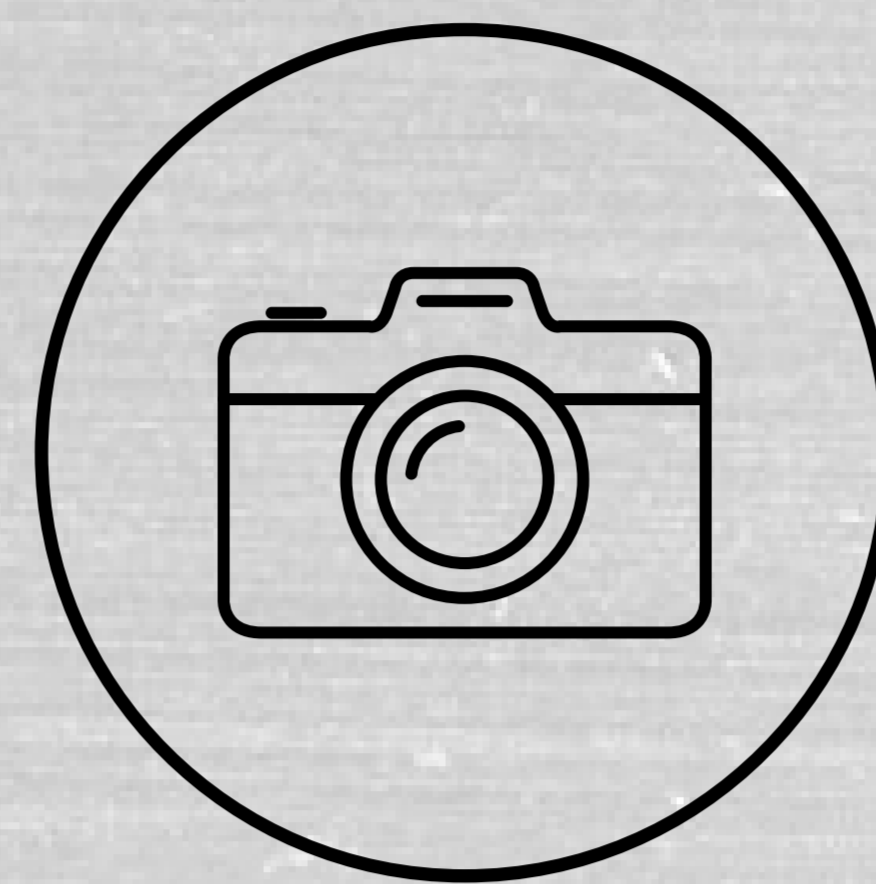
No general untidiness



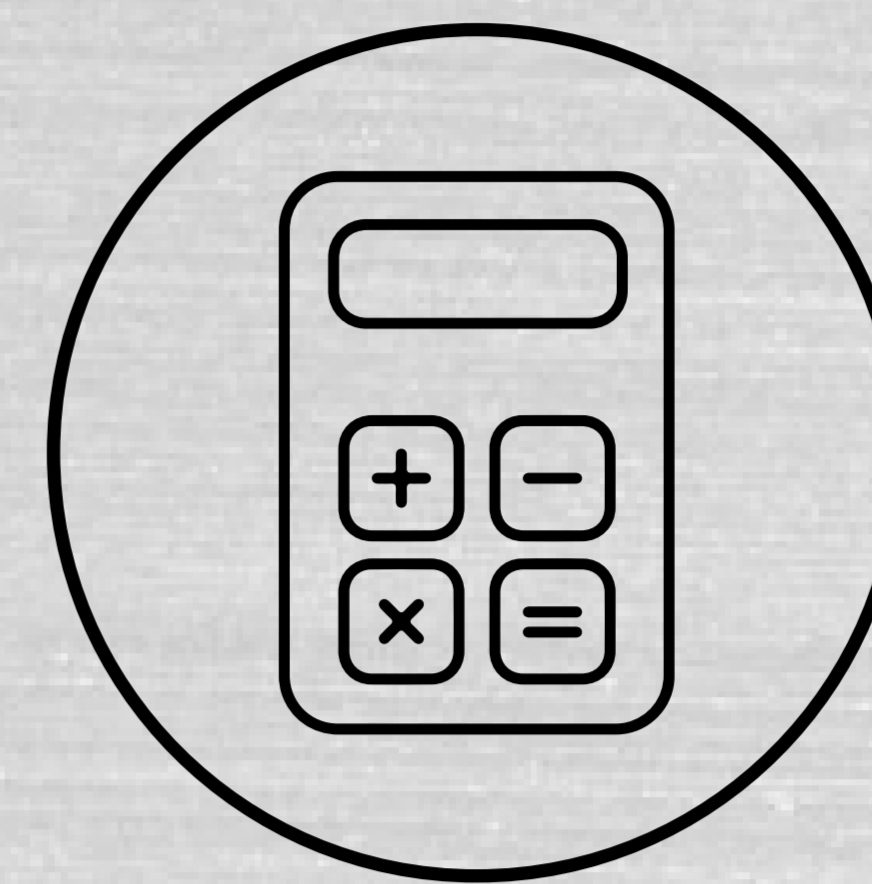
No bare feet



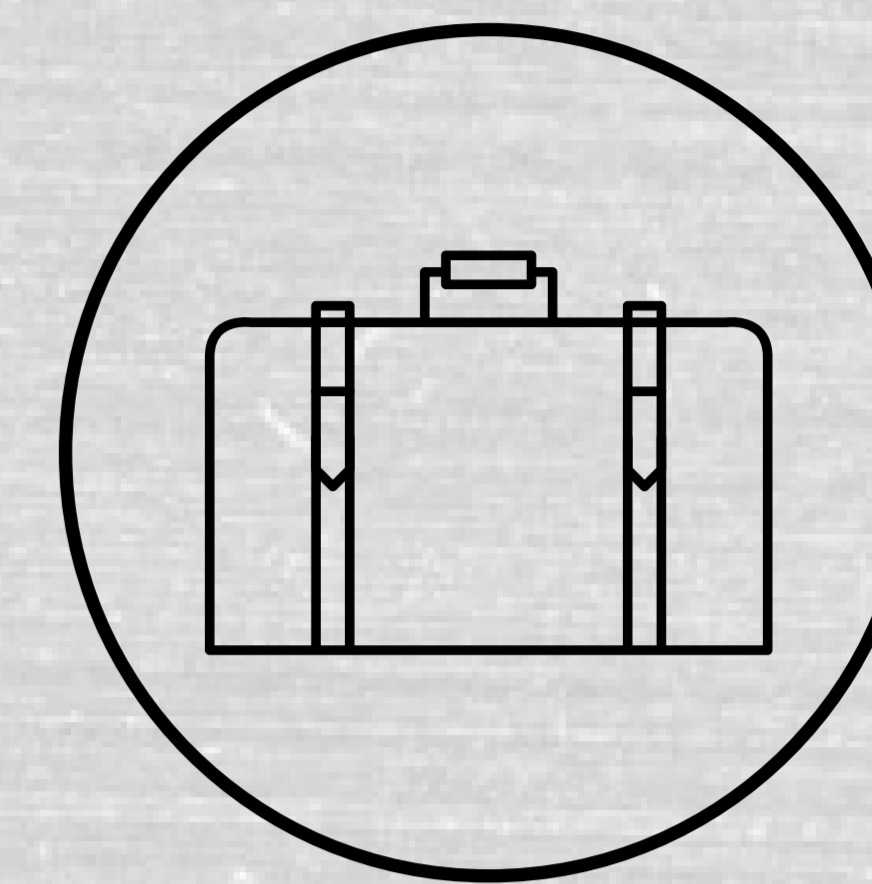
No swimwear



No cameras



No calculators



No medium to large bags or parcels

## RAMP

The Reef Hotel Casino risk assessed management plan covering the Responsible Service of Alcohol is available for perusal upon request.

## SECURITY AND SURVEILLANCE

Due to Government requirements this complex is subject to continuous camera surveillance.

The Casino uses audio recording and CCTV Surveillance for security reasons.

We use facial recognition technology to identify, exclude or remove from the premises individuals (including Excluded persons) and others we may lawfully deny access.

Facial images from CCTV Surveillance, facial recognition cameras, law enforcement agencies or Government authorities, and faceprints made from those images, may be stored and compared for the above purpose.

We may disclose audio/surveillance information to law enforcement agencies or regulatory authorities if we suspect illegal or undesirable activity.

By entering the casino, you consent to collection and use of your personal information in this way. If you do not consent, you must not enter.

Please see our Privacy Policy at [www.reefcasino.com.au](http://www.reefcasino.com.au)

## RESPONSIBLE GAMBLING

The Reef Hotel casino is committed to best practice in the provision of responsible gambling, with the aim of minimising the potential harm to individuals in the community through **Responsible Gambling Practices**.

To help you manage your gambling, this venue:

- Can provide Exclusion (self ban) from this venue
- Will not provide credit for gambling under any circumstances
- May refuse to cash any cheques
- May refuse cash payments beyond maximum set limits
- Can put you in touch with Gambling Help
- Has player information guides (gaming rules, including the odds of winning) from the Casino website [www.reefcasino.com.au](http://www.reefcasino.com.au)
- Has a gambling related complaint process
- Has a responsible gambling policy
- Has Customer Liaison Officers who can assist you to find out more

"GAMBLING HELP is a free, confidential 24 hour service 1800 858 858 or [www.gamblinghelponline.org.au](http://www.gamblinghelponline.org.au)"

**Gamblinghelp**  
QUEENSLAND

 **Queensland Government**

## ITEMS INSPECTION

Management reserves the right to inspect personal items taken into the casino.

## GAMING RULES

Summarised rules of each particular game offered at the Reef Hotel Casino are available to patrons from the Casino website [www.reefcasino.com.au](http://www.reefcasino.com.au).

## UNDESIRABLE BEHAVIOUR

Intoxicated behaviour, fighting or cheating, abusive or obscene language or suggestion, unwelcome advances or contact directed at customers or staff are not acceptable and will result in you being asked to leave.

## CASINO REGULATIONS

### UNDER 18 PROHIBITED

It is an offence for a person under the age of (18) eighteen years to be in the Casino during hours of operation. If you do enter you will be liable for prosecution.

### IDENTIFICATION

Identification may be required prior to entering the casino.

The identify of a patron must be visible at all times and management reserves the right to request patrons to comply.

### CHEATING AND UNLAWFUL USE OF EQUIPMENT

Cheating, claiming other patron's items of value or the unlawful use of certain equipment is an offence under the Casino Control Act 1982 and may result in prosecution.

### CAMERAS / ELECTRONIC DEVICES

The use of cameras and electrical devices within the Casino is prohibited.

### TIPPING

Gaming staff are not permitted to solicit, accept tips or other benefits from patrons.

### THE QUEENSLAND OFFICE OF LIQUOR AND GAMING REGULATION

An Inspector from the Queensland Office of Liquor and Gaming Regulation is available at certain times. Patrons wishing to contact an Inspector should seek direction from the Gaming Shift Manager.