



How to Join Reef Rewards

We invite you to join our loyalty program called Reef Rewards.

As a Reef Rewards member you can enjoy fantastic benefits and rewards. You'll have access to members only promotions, events, take advantage of great accommodation deals, dining offers and you can also earn bonus points every time you play any of the gaming machines when your membership card is inserted. Plus earn Bonus Points when you purchase food, beverages and merchandise. Bonus points can then be redeemed for cash and/or used to make purchases at our restaurants and bars.

Membership is free and only takes a few minutes to join.

For more information contact the Reef Rewards Desk 07 4030 8822.



Gaming Machines

Gaming machines are an exciting form of gaming that is great fun and very easy to play.

The Reef Hotel Casino offers a large selection of gaming machines for your enjoyment.

A selection of machines are linked to 'Progressive Jackpots', this may be a large selection or just one machine. The value of the jackpot is shown on or above the machine. The jackpot will increase as more games are played. This can be won randomly or by a set combination, or a certain feature may randomly appear to trigger a jackpot win.

The operation, pay lines and schedule can be found on all machines, however this varies from machine to machine

If you have any questions or require more information please feel free to press the attendant button at the top of your machine and one of our friendly staff will be happy to assist.

HOW TO PLAY a Gaming Machine



The Reef Hotel Casino supports responsible gambling
Need help? Call the Gambling Help Line on 1800 858 858

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How To Play A Gaming Machine

There are many different types of gaming machines at The Reef Hotel Casino. To play a game, insert either 5, 10, 20, 50 or 100 dollar notexs. Each note you insert increases the machine’s credit meter.

1 cent game › \$1 dollar = 100 credits
2 cent game › \$1 dollar = 50 credits
5 cent game › \$1 dollar = 20 credits
10 cent game › \$1 dollar = 10 credits
20 cent game › \$1 dollar = 5 credits
50 cent game › \$1 dollar = 2 credits
1 dollar game › \$1 dollar = 1 credit

Next, select the number of credits and the number of lines you wish to play. With each game played, the total bet amount will be deducted from the credit meter. When the game has finished the gaming machine will automatically calculate and display your winning credits.

A number of machines also include a ‘Double Up’ feature which gives you the opportunity to play for double or nothing on most wins.

To play ‘Double Up’ simply select the required button as indicated on the gaming machine screen or choose ‘Take Win’ to decline. If you win the ‘Double Up’, the original win is doubled and if you lose, the original win is forfeited.

To collect any credits on a gaming machine, simply insert your Visitor or Membership card into the card reader on your gaming machine, and then press the ‘Collect’ button. Your credits will be transferred to your card. You may collect all or part of your money by presenting the card to any Cashier, or by placing your card into a Cash Redemption Terminal. If you require any assistance, please press the attendant button on any gaming machine and one of our friendly staff will be happy to assist.

ODDS OF WINNING	
Prize Value	Chance of the play happening on a single play line (including scatters) 1 chance in:
More than 500	10,198
200 to 499	2,669
100 to 199	1,458
50 to 99	450
20 to 49	246
10 to 19	106
5 to 9	53
1 to 4	10
Prize type by symbol combination	Chance of the play happening on a single play line (including scatters) 1 chance in:
Highest prize combination	
5 of a kind	9,765,625
4 of a kind	4,784
3 of a kind	490
2 of a kind	45
1 of a kind	9
Overall chances on a single play line	
Chance of ANY prize	1 in 8
Chance of NO prize	7 in 8
Caution:	
› All the values shown are averages. It is likely that significant variations to these will happen during any session of play	
› If the machine you are playing is a linked machine, the chances of a prize or combination occuring will be different to those above	

Odds of Winning

Gaming machines in Casinos in Queensland are programmed to return an expected average rate of a minimum 85% or greater, to the player over a long period of time. This player return rate is not an outcome on a single game, but an average of many games on a machine over a period of time. The reason for this is that gaming machines use the concept of chance and randomness.

Chance is the likely outcome of a particular event and randomness is the order in which the outcome will occur. For instance, the chance of getting a ‘head’ or ‘tail’ when you toss a coin is 50/50 and there is no particular order in which the head or tail will occur this is called randomness.

As gaming machines have far more possibilities than a coin (to which only has two possibilities-head or tail) the chance and randomness of achieving a winning outcome is very different. Generally, the higher the prize the more unlikely it is to occur.

