

REEF REWARDS MEMBERS PLAYER ACTIVITY STATEMENT (PAS)

If you were ever interested or wondered how much you have won or spent during your visit, we have your PAS available that we can provide to you that is linked to your membership card use.

The PAS will contain only information linked to your membership while your card is in use in the electronic gaming machines at our Casino. It will only keep track of your time spent and your wins and losses for the period of the statement.

How do I request a copy of my PAS?

Speak with one of our friendly team members at the Guest Services Desk or the Safer Gambling Officer or with one of the Gaming Management and request a copy of your PAS. You will be asked to present your photo identification at the time, complete a PAS Request Form and we will make every effort to have this available within 7 days for collection from our Safer Gambling Officer or Gaming Management.

If you have any further questions or concerns after receiving your PAS or generally uncomfortable with what you see, please either discuss further with our Safer Gambling Officer on 4030 8868 or contact the 24/7 Gambling Helpline on 1800 858 858.

PHONE | FACE-TO-FACE | ONLINE
1800 858 858 gamblinghelpqld.org.au

