REEF REWARDS

REWARD YOURSELF









THE REEF
HOTEL CASINO

REEF REWARDS MEMBERS ENJOY MORE BENEFITS THAN EVER BEFORE





WELCOME

Welcome to The Reef Hotel Casino, a complex boasting one of Australia's finest boutique casinos, a multitude of dining experiences and bars, extensive wedding, function & conference facilities, free live entertainment, sports arena and luxurious five-star hotel.

How to join ...

Reward yourself today with The Reef Hotel Casino's loyalty program. Reef Rewards is available to all Reef Hotel Casino patrons.

Joining is fast, easy and free! Plus you can start earning points straight away.

Visit our friendly staff at the Reef Rewards desk to sign up today.

*Reef Rewards Membership is subject to the Terms and Conditions of the program which are available from the Reef Rewards desk.

How to earn ...

With a Reef Rewards Membership you can earn points on eligible transactions. The more points you earn, the more benefits and special offers you can receive.

PLAY on any Gaming Machine

$4 turnover (credits played) = 1 Reef Rewards point

PLAY on any fully automated Table Game Machine

$15 turnover (credits played) = 1 Reef Rewards point

DINE at participating Restaurants

$1 spend = 1 Reef Rewards point

BUY beverages at any Casino Bar or BAR36

$1 spend = 1 Reef Rewards Point

SHOP for Merchandise at Guest Services

$1 spend = 1 Reef Rewards point

It's simple, just show your card when you pay.

Participating restaurants are:

- **Flinders Bar & Grill,** for patrons 18+. Offers bistro-style dining for breakfast, lunch, dinner & supper.
- **Tamarind Restaurant,** elegant & exceptional Australian freestyle cuisine, handcrafted from the freshest local produce, a flawless experience.
- **Merchant Café,** serving boutique coffee, tea & cold drinks, á la carte breakfast.
- **BAR36,** a sophisticated live entertainment venue combining state of the art sound, lighting & visual production.
- **Soy Kitchen,** amazing street food flavours. Dine in restaurant or take your food to BAR36 and enjoy some sweet tunes (subject to available seatings)

How to determine my Membership Tier ...

Reef Rewards is a 4 tier program, each offering a selection of benefits ranging from Sapphire to Platinum. Redeem your Reef Rewards Points as often as you like, it will not affect your tier. Tiers are determined based on points earned during the last 12 months.

Tier	Points Required
Sapphire	0 – 2,499
Ruby	2,500 – 37,499
Gold	37,500 +
Platinum	By Invitation Only



How to use my card ...

Allowing you the flexibility to transfer credits and cash out on gaming machines without waiting for a payment slip

Insert card
Enter pin
Credit will automatically transfer to machine
Ready to play
Press take win
Hit collect
Remove card
Credit transferred from machine to card
Move to another machine

How do I set my PIN?

A PIN is automatically assigned to you, however you may change your PIN at the Members Kiosks at any time.
If you forget your PIN, please see the friendly staff at the Reef Rewards desk.

Will my points and machine wins be on the same card?

Yes, you can see your points balance on the gaming machine or at the Members Kiosk. To check your cash balance, simply insert your card into any gaming machine.

DIAMOND ROOM

DIAMOND ROOM
By invitation

Situated on Level 2 of the Casino, the Diamond Room provides exclusive access to invited members and their invited guests in search of a rewarding gaming experience.

This unique gaming destination offers private access to a selection of new and popular gaming machines, exclusive promotions and a selection of complimentary non-alcoholic beverages and snacks while you play.

Access to the Diamond Room is subject to Terms and Conditions.







How to redeem my points

It's easy to use your points, just present your Membership card before making a purchase. The points will be automatically deducted from your account balance.

You can use your points to ...

- Exchange for cash
- Pay for your bill at participating restaurants
- Purchase beverages at any Casino Bar and BAR36
- Shop at Guest Services

100 Reef Rewards points = $1



MEMBERS BENEFIT TABLE



	Sapphire 0 - 2,499	Ruby 2,500 - 37,499	Gold 37,500+	Platinum By Invitation
Earn Bonus Points while playing gaming machines	✔	✔	✔	✔
Earn Bonus Points on food & beverage purchases	✔	✔	✔	✔
Discount on food & beverages	10%	10%	10%	10%
Earn free undercover parking	✔	✔	✔	✔
Redeem Bonus Points for cash	✔	✔	✔	✔
Redeem Bonus Points for food, beverage & merchandise	✔	✔	✔	✔
Discount on retail merchandise	5%	10%	15%	20%
Discount function room hire	✔	✔	✔	✔
Electronic mail offers	✔	✔	✔	✔
Discount on selected special events at The Reef Hotel Casino	✔	✔	✔	✔
Birthday Bonus	1,000 Points	1,500 Points	2,000 Points	10,000 Points
Complimentary drink on birthday	✔	✔	✔	✔
Free promoZone promotions	✔	✔	✔	✔
Trinity Petroleum 5 cents per litre fuel & 5% off selected merchandise	✔	✔	✔	✔
Free WiFi	✔	✔	✔	✔
Exclusive prize draws & promotions			✔	✔
Exclusive access to Diamond Room			By Invitation	By Invitation
Free undercover parking in VIP Area (Number plate recognition)			✔	✔
Free dinner for 2 in Tamarind			1	6
Complimentary room nights in a Superior Room at Pullman Reef Hotel Casino			3	
Complimentary room nights in a Junior Suite at Pullman Reef Hotel Casino				12
Free Christmas bonus				✔
Exclusive events for selected members				✔

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ABN 42 062 222 011
The information contained in the brochure is subject to change without notice
The Reef Hotel Casino supports responsible gambling.
Need Help? Call the Gambling Help Line on 1800 858 858
Conditions Apply

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